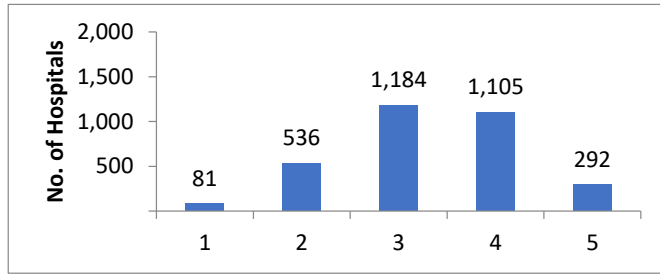


HCAHPS Stars Ratings Distributions for January 2025 Public Reporting (N= 3198 Hospitals)

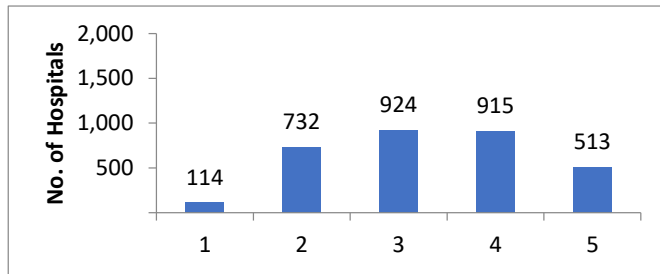
HCAHPS Summary Star Rating

Star Rating	N	%
1	81	3
2	536	17
3	1,184	37
4	1,105	35
5	292	9



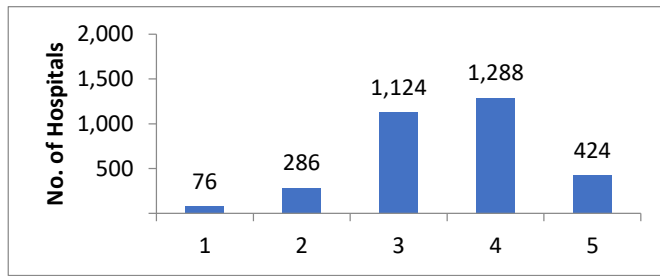
Communication with Nurses

Star Rating	N	%
1	114	4
2	732	23
3	924	29
4	915	29
5	513	16



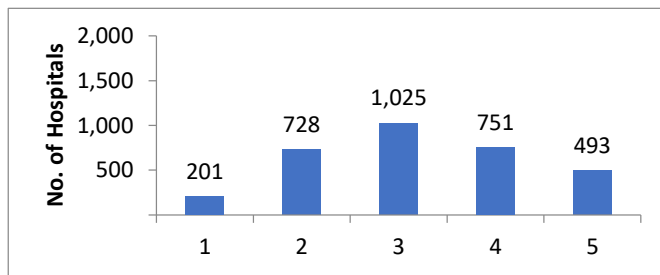
Communication with Doctors

Star Rating	N	%
1	76	2
2	286	9
3	1,124	35
4	1,288	40
5	424	13



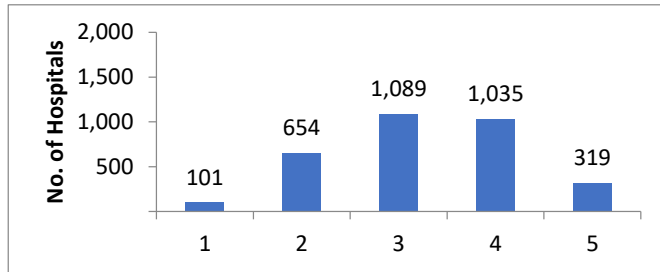
Responsiveness of Hospital Staff

Star Rating	N	%
1	201	6
2	728	23
3	1,025	32
4	751	23
5	493	15



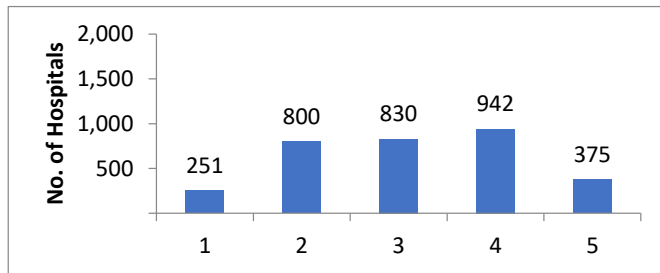
Communication about Medicines

Star Rating	N	%
1	101	3
2	654	20
3	1,089	34
4	1,035	32
5	319	10



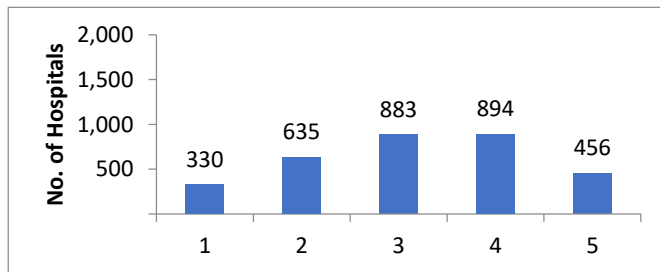
Cleanliness of Hospital Environment

Star Rating	N	%
1	251	8
2	800	25
3	830	26
4	942	29
5	375	12



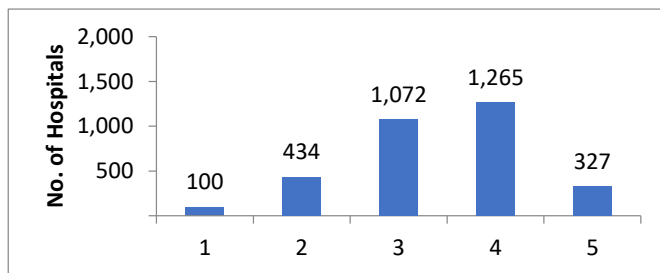
Quietness of Hospital Environment

Star Rating	N	%
1	330	10
2	635	20
3	883	28
4	894	28
5	456	14



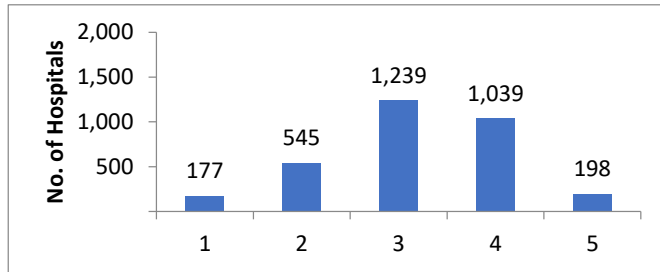
Discharge Information

Star Rating	N	%
1	100	3
2	434	14
3	1,072	34
4	1,265	40
5	327	10



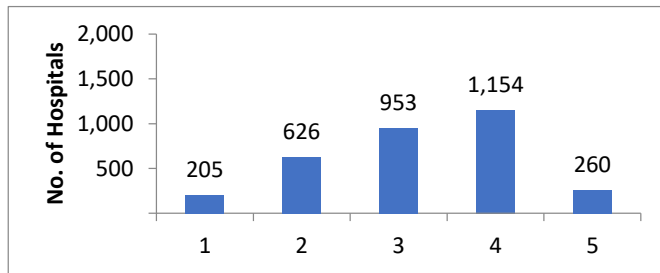
Care Transition

Star Rating	N	%
1	177	6
2	545	17
3	1,239	39
4	1,039	32
5	198	6



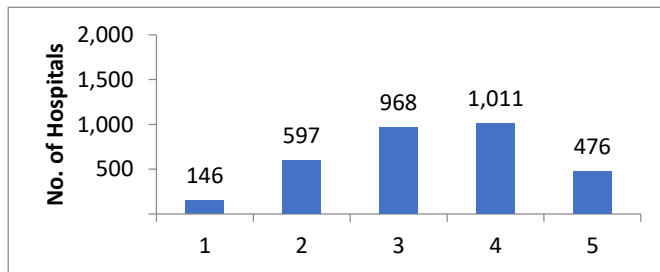
Hospital Rating

Star Rating	N	%
1	205	6
2	626	20
3	953	30
4	1,154	36
5	260	8



Recommend the Hospital

Star Rating	N	%
1	146	5
2	597	19
3	968	30
4	1,011	32
5	476	15



*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Care Compare, the values on that Web site may differ from those shown here.

Notes

3198 Hospitals received HCAHPS Star Ratings in January 2025.

HCAHPS Star Ratings are based on patients discharged between April 2023 and March 2024.

For more information about HCAHPS Star Ratings visit <https://www.hcahpsonline.org/en/hcahps-star-ratings/>.

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Month, Date, Year the page was accessed.