

Distribution of HCAHPS Summary Star Ratings by State

July 2016 Public Reporting

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars			
	N	%	N	%	N	%	N	%	N	%	N	%
US	61	2%	563	16%	1,693	48%	1,017	29%	195	6%	3,532	100%
AK		0%	1	9%	5	45%	4	36%	1	9%	11	
AL		0%	5	7%	37	52%	28	39%	1	1%	71	
AR	2	4%	5	10%	27	53%	15	29%	2	4%	51	
AZ		0%	14	23%	33	53%	15	24%		0%	62	
CA	20	7%	110	37%	139	46%	27	9%	5	2%	301	
CO		0%		0%	28	53%	21	40%	4	8%	53	
CT		0%	4	15%	21	78%	2	7%		0%	27	
DC	2	29%	4	57%	1	14%		0%		0%	7	
DE		0%	1	17%	4	67%	1	17%		0%	6	
FL	6	4%	69	40%	70	41%	22	13%	4	2%	171	
GA	1	1%	17	17%	57	58%	19	19%	4	4%	98	
HI		0%	1	8%	6	46%	6	46%		0%	13	
IA		0%		0%	23	38%	31	51%	7	11%	61	
ID		0%		0%	10	42%	11	46%	3	13%	24	
IL	5	3%	19	13%	70	47%	45	30%	10	7%	149	
IN		0%	3	3%	43	40%	56	52%	6	6%	108	
KS		0%	2	3%	21	34%	29	48%	8	13%	61	
KY		0%	2	3%	43	57%	27	36%	4	5%	76	
LA		0%	1	1%	38	45%	30	36%	15	18%	84	
MA		0%	8	14%	32	55%	16	28%	2	3%	58	
MD	3	7%	12	28%	26	60%	2	5%		0%	43	
ME		0%		0%	11	37%	18	60%	1	3%	30	
MI		0%	13	12%	47	43%	42	38%	7	6%	110	
MN		0%	1	1%	25	31%	47	58%	8	10%	81	
MO	1	1%	8	10%	48	58%	26	31%		0%	83	
MS		0%	9	17%	27	51%	14	26%	3	6%	53	
MT		0%	1	4%	12	52%	7	30%	3	13%	23	
NC		0%	3	3%	52	58%	33	37%	2	2%	90	
ND		0%	3	30%	5	50%	2	20%		0%	10	
NE		0%		0%	13	36%	17	47%	6	17%	36	
NH		0%		0%	12	55%	10	45%		0%	22	
NJ	2	3%	29	46%	29	46%	3	5%		0%	63	
NM		0%	12	40%	13	43%	5	17%		0%	30	
NV	3	13%	10	43%	8	35%	2	9%		0%	23	
NY	14	9%	62	40%	58	37%	20	13%	2	1%	156	

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	N	%	N	%	N	%	N	%	N	%	N	%
US	61	2%	563	16%	1,693	48%	1,017	29%	195	6%	3,532	100%
OH		0%	11	7%	79	53%	48	32%	10	7%	148	
OK		0%	10	14%	31	42%	28	38%	4	5%	73	
OR		0%	2	4%	28	58%	18	38%		0%	48	
PA	1	1%	26	17%	91	59%	27	17%	10	6%	155	
RI		0%		0%	10	91%		0%	1	9%	11	
SC		0%	1	2%	34	63%	15	28%	3	6%	54	
SD		0%		0%	6	35%	7	41%	4	24%	17	
TN		0%	14	16%	54	63%	18	21%		0%	86	
TX	1	0%	37	14%	127	47%	79	29%	29	11%	273	
UT		0%	1	3%	12	35%	20	59%	1	3%	34	
VA		0%	11	14%	44	58%	20	26%	1	1%	76	
VI		0%	2	100%		0%		0%		0%	2	
VT		0%	2	17%	5	42%	5	42%		0%	12	
WA		0%	9	14%	35	56%	17	27%	2	3%	63	
WI		0%	1	1%	23	23%	54	54%	22	22%	100	
WV		0%	7	20%	20	57%	8	23%		0%	35	
WY		0%	3	19%	3	19%	10	62%		0%	16	

- 3,545 hospitals received HCAHPS Star Ratings in July 2016

- HCAHPS Star Ratings are based on patients discharged between October 2014 and September 2015

- Please use the following citation when referencing material on this website.

<http://www.hcahpsonline.org> Centers for Medicare & Medicaid Services, Baltimore, MD.

Month, Date, Year the page was accessed.