

Distribution of HCAHPS Summary Star Ratings by State

July 2023 Public Reporting

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars			
	N	%	N	%	N	%	N	%	N	%	N	%
US	65	2%	480	15%	1,287	39%	1,160	35%	277	8%	3,269	100%
AK		0%		0%	5	42%	7	58%		0%	12	
AL		0%	5	8%	30	48%	23	37%	4	6%	62	
AR		0%	6	15%	17	43%	11	28%	6	15%	40	
AZ	1	2%	24	36%	28	42%	8	12%	5	8%	66	
CA	14	5%	77	26%	132	45%	63	22%	5	2%	291	
CO		0%	1	2%	21	38%	28	50%	6	11%	56	
CT		0%	2	8%	17	65%	6	23%	1	4%	26	
DC	1	17%	2	33%	3	50%		0%		0%	6	
DE		0%	1	14%	5	71%	1	14%		0%	7	
FL	17	10%	59	36%	58	35%	29	17%	3	2%	166	
GA		0%	19	20%	46	48%	26	27%	5	5%	96	
HI		0%	1	8%	3	25%	8	67%		0%	12	
IA		0%	2	4%	11	20%	27	50%	14	26%	54	
ID		0%		0%	8	36%	11	50%	3	14%	22	
IL	5	4%	18	14%	49	39%	43	34%	11	9%	126	
IN		0%	5	5%	33	35%	49	53%	6	6%	93	
KS		0%		0%	14	27%	27	53%	10	20%	51	
KY		0%	6	10%	22	37%	30	51%	1	2%	59	
LA		0%	1	2%	23	36%	29	45%	11	17%	64	
MA		0%	5	9%	30	55%	17	31%	3	5%	55	
MD	2	5%	10	23%	23	53%	8	19%		0%	43	
ME		0%	2	8%	5	20%	14	56%	4	16%	25	
MI	3	3%	14	14%	34	35%	37	38%	10	10%	98	
MN		0%		0%	12	17%	44	61%	16	22%	72	
MO		0%	8	10%	37	46%	29	36%	7	9%	81	
MS		0%	5	12%	17	41%	17	41%	2	5%	41	
MT		0%		0%	5	22%	14	61%	4	17%	23	
NC		0%	6	6%	47	50%	35	37%	6	6%	94	
ND		0%	1	9%	5	45%	4	36%	1	9%	11	
NE		0%	1	3%	7	19%	21	57%	8	22%	37	
NH		0%	1	5%	7	32%	13	59%	1	5%	22	
NJ	1	2%	23	37%	33	53%	5	8%		0%	62	
NM	2	7%	6	21%	13	45%	7	24%	1	3%	29	
NV	1	4%	9	33%	12	44%	5	19%		0%	27	
NY	10	7%	51	38%	55	40%	17	13%	3	2%	136	
OH		0%	8	6%	55	42%	61	47%	7	5%	131	

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars			
	N	%	N	%	N	%	N	%	N	%	N	%
US	65	2%	480	15%	1,287	39%	1,160	35%	277	8%	3,269	100%
OK	1	2%	5	8%	16	27%	23	38%	15	25%	60	
OR		0%		0%	15	33%	27	60%	3	7%	45	
PA		0%	18	13%	57	42%	53	39%	9	7%	137	
PR	3	30%	4	40%	2	20%	1	10%		0%	10	
RI		0%	1	9%	5	45%	5	45%		0%	11	
SC		0%	6	12%	22	45%	19	39%	2	4%	49	
SD		0%		0%	2	11%	11	58%	6	32%	19	
TN		0%	13	17%	37	49%	21	28%	5	7%	76	
TX	2	1%	30	13%	101	42%	76	32%	31	13%	240	
UT		0%	1	3%	7	21%	21	62%	5	15%	34	
VA	1	1%	8	11%	30	40%	32	43%	4	5%	75	
VI		0%	2	100%		0%		0%		0%	2	
VT		0%		0%	4	31%	6	46%	3	23%	13	
WA		0%	8	14%	29	51%	18	32%	2	4%	57	
WI		0%		0%	21	22%	56	58%	20	21%	97	
WV	1	3%	4	12%	14	42%	8	24%	6	18%	33	
WY		0%	1	7%	3	20%	9	60%	2	13%	15	

*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Care Compare, the values on that Web site may differ from those shown here.

Notes

3269 Hospitals received HCAHPS Star Ratings in July 2023.

HCAHPS Star Ratings are based on patients discharged between October 2021 and September 2022.

For more information about HCAHPS Star Ratings visit <https://www.hcahponline.org/en/hcahps-star-ratings/>.

Please use the following citation when referencing material on this website:

<https://www.hcahponline.org> Centers for Medicare & Medicaid Services, Baltimore, MD.

Month, Date, Year the page was accessed.