

Distribution of HCAHPS Summary Star Ratings by State

July 2024 Public Reporting

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars			
	N	%	N	%	N	%	N	%	N	%	N	%
US	79	2%	524	16%	1,287	40%	1,063	33%	273	8%	3,226	100%
AK		0%	1	9%	2	18%	6	55%	2	18%	11	
AL		0%	8	13%	26	41%	22	35%	7	11%	63	
AR		0%	7	18%	21	53%	8	20%	4	10%	40	
AZ	3	5%	20	30%	27	41%	11	17%	5	8%	66	
CA	24	8%	68	24%	143	49%	50	17%	4	1%	289	
CO		0%	2	4%	17	30%	32	56%	6	11%	57	
CT		0%	4	15%	16	62%	6	23%		0%	26	
DC	1	17%	3	50%	2	33%		0%		0%	6	
DE	1	14%	1	14%	3	43%	2	29%		0%	7	
FL	11	7%	65	39%	62	37%	26	16%	2	1%	166	
GA	1	1%	25	27%	39	42%	22	24%	6	6%	93	
HI		0%	2	14%	8	57%	4	29%		0%	14	
IA		0%	3	6%	15	28%	23	43%	13	24%	54	
ID		0%		0%	9	41%	9	41%	4	18%	22	
IL	9	7%	17	13%	47	37%	44	35%	9	7%	126	
IN		0%	3	3%	34	38%	47	53%	5	6%	89	
KS		0%	5	9%	14	26%	20	38%	14	26%	53	
KY		0%	7	11%	24	38%	27	43%	5	8%	63	
LA		0%	3	5%	23	37%	27	43%	10	16%	63	
MA	1	2%	8	15%	29	54%	15	28%	1	2%	54	
MD	1	2%	14	33%	21	49%	6	14%	1	2%	43	
ME		0%	1	4%	8	30%	13	48%	5	19%	27	
MI	3	3%	16	17%	26	27%	44	46%	7	7%	96	
MN		0%	1	1%	16	23%	41	59%	11	16%	69	
MO	1	1%	8	10%	34	44%	30	38%	5	6%	78	
MS		0%	5	12%	17	41%	15	37%	4	10%	41	
MT		0%		0%	6	32%	8	42%	5	26%	19	
NC		0%	9	10%	41	44%	39	42%	4	4%	93	
ND		0%	2	20%	5	50%	2	20%	1	10%	10	
NE		0%	2	6%	7	21%	15	44%	10	29%	34	
NH		0%		0%	9	41%	12	55%	1	5%	22	
NJ	2	3%	23	38%	31	51%	5	8%		0%	61	
NM		0%	11	42%	7	27%	8	31%		0%	26	
NV	1	4%	11	42%	9	35%	5	19%		0%	26	

	Summary Star Rating										Total	
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	N	%	N	%	N	%	N	%	N	%	N	%
US	79	2%	524	16%	1,287	40%	1,063	33%	273	8%	3,226	100%
NY	11	8%	48	36%	58	43%	16	12%	2	1%	135	
OH		0%	10	8%	57	45%	47	37%	12	10%	126	
OK		0%	3	5%	23	40%	21	37%	10	18%	57	
OR		0%		0%	18	39%	25	54%	3	7%	46	
PA		0%	22	16%	50	36%	55	40%	10	7%	137	
PR	4	36%	6	55%	1	9%		0%		0%	11	
RI		0%	1	9%	6	55%	4	36%		0%	11	
SC	1	2%	3	6%	26	53%	17	35%	2	4%	49	
SD		0%		0%	4	21%	9	47%	6	32%	19	
TN	2	3%	10	13%	34	45%	24	32%	5	7%	75	
TX	2	1%	38	17%	98	43%	65	29%	25	11%	228	
UT		0%	1	3%	10	30%	19	58%	3	9%	33	
VA		0%	12	16%	28	37%	33	43%	3	4%	76	
VI		0%	1	50%	1	50%		0%		0%	2	
VT		0%		0%	3	23%	9	69%	1	8%	13	
WA		0%	10	17%	32	55%	13	22%	3	5%	58	
WI		0%		0%	23	24%	49	51%	25	26%	97	
WV		0%	4	12%	14	42%	7	21%	8	24%	33	
WY		0%		0%	3	23%	6	46%	4	31%	13	

*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Care Compare, the values on that Web site may differ from those shown here.

Notes

3226 Hospitals received HCAHPS Star Ratings in July 2024.

HCAHPS Star Ratings are based on patients discharged between October 2022 and September 2023.

For more information about HCAHPS Star Ratings visit <https://www.hcahponline.org/en/hcahps-star-ratings/>.

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