

Summary of HCAHPS Survey Results*
July 2021 to June 2022 Discharges

State	Comm. with Nurses	Comm. with Doctors	Responsiveness of Hospital Staff	Comm. About Medicines	Cleanliness of Hosp. Env.	Quietness of Hosp. Env.	Discharge Information	Care Transition	Hospital Rating	Recommend the Hospital	Participating Hospitals*	Survey Response Rate**
AK	79	80	66	63	76	59	86	50	69	72	19	17%
AL	80	82	68	64	71	68	85	52	71	69	87	21%
AR	80	82	68	63	72	67	84	52	72	69	72	20%
AZ	75	74	61	58	67	56	84	47	66	65	75	21%
CA	75	75	60	58	70	51	84	47	67	67	321	20%
CO	80	80	68	63	74	66	87	54	75	74	81	23%
CT	78	78	60	60	70	51	87	48	67	68	27	23%
DC	70	78	48	54	62	54	83	45	59	59	7	15%
DE	77	75	59	56	65	53	85	48	64	64	7	20%
FL	74	74	58	56	67	57	82	47	65	65	178	20%
GA	78	80	63	60	70	66	84	51	70	68	130	17%
HI	80	78	65	61	74	58	84	48	67	65	17	22%
IA	83	83	71	65	77	69	88	56	77	75	113	30%
ID	81	82	71	65	77	65	89	55	76	74	43	25%
IL	79	79	63	61	72	61	86	51	70	67	174	23%
IN	79	79	66	60	73	61	87	52	73	71	110	24%
KS	83	84	72	65	78	68	86	56	77	75	131	30%
KY	80	80	65	63	72	63	85	51	69	67	91	19%
LA	83	85	71	68	75	74	86	57	75	74	102	20%
MA	78	78	60	59	68	50	88	50	67	69	57	22%
MD	74	76	56	57	66	56	85	47	64	64	45	18%
ME	82	82	68	64	71	57	88	52	72	72	33	24%
MI	80	79	69	62	70	60	87	51	70	68	126	26%
MN	84	84	73	65	76	68	89	56	77	75	122	32%
MO	79	79	65	61	71	62	86	51	71	68	102	25%
MS	83	85	71	66	74	72	84	53	74	71	86	19%
MT	82	83	72	65	69	62	84	51	69	69	56	30%
NC	79	80	63	62	69	61	86	50	68	67	106	20%
ND	83	84	73	65	74	70	83	54	74	73	43	32%
NE	83	84	74	64	79	70	88	55	79	76	86	32%
NH	80	79	65	61	72	54	88	51	70	71	26	24%
NJ	75	75	57	56	67	52	83	45	64	63	63	19%
NM	75	77	64	59	70	60	82	45	67	64	39	17%
NV	73	74	63	59	69	58	83	47	68	66	35	20%
NY	75	75	58	57	68	52	84	46	62	62	157	20%
OH	80	78	64	61	71	59	88	51	71	69	155	24%
OK	80	80	70	64	74	68	85	53	72	71	116	21%
OR	79	79	67	62	72	56	87	51	72	71	58	22%

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PA	80	78	65	60	71	56	87	50	69	68	149	27%
PR	68	74	54	48	68	61	70	41	55	57	10	25%
RI	79	80	62	60	74	53	87	50	69	70	11	25%
SC	80	81	63	61	68	64	86	53	70	68	60	18%
SD	84	86	77	68	77	70	87	57	78	78	57	32%
TN	79	81	65	62	69	65	85	50	69	68	92	20%
TX	80	80	67	63	75	68	85	52	73	72	343	19%
UT	81	83	70	62	76	65	89	54	77	76	46	20%
VA	78	79	61	60	70	61	86	50	69	68	80	20%
VI	74	78	62	55	65	52	75	41	51	54	2	24%
VT	82	82	70	65	74	53	89	54	72	71	15	25%
WA	78	79	65	62	72	56	88	50	69	69	84	20%
WI	82	81	69	65	76	65	90	55	75	72	123	30%
WV	80	80	68	62	74	60	85	51	69	67	48	22%
WY	81	80	74	66	74	66	86	53	72	70	27	25%
US	79	80	66	62	72	62	86	51	71	69	4443	23%

*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Care Compare, the values on that Web site may differ from those shown here.

April 2023

* Average "top box" score for participating, publicly reported hospitals in this state.

See HCAHPS results on www.Medicare.gov/care-compare/ for full details.

** Response rate is calculated for hospitals in each state, and in the nation.

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